



ELECTRONIC FAA ACCELERATED AND SIMPLIFIED TASKS (EFAST)
Human Solutions, Inc (eFast) MOA Contract Number
DTFAWA10A-00029

Human Solutions, Inc. (HSI) is a woman-owned small business with extensive knowledge of the terminal and en route operating environment stemming from our 12 years of continuous support for FAA systems acquisitions programs. HSI is a leading provider of air traffic control and human factors expertise to support the testing, deployment, transition and operation implementation of systems and procedures used by the nation's air traffic controllers. We provide subject matter expertise from a field perspective, gained through actual experience on the control room floor. The HSI team includes highly experienced human factors engineers, air traffic controllers, systems engineers, computer scientists, and business process management specialists.

The HSI staff are highly experienced personnel with over sixty percent holding higher educational degrees. Most of our personnel have been in the aviation industry for over 20 years. Our understanding of air traffic culture, functions and procedures, and safety needs, gained through on-site experience, has provided us a detailed grasp of user needs as applied to the air traffic en route and terminal environments.

Human Solutions, Inc. has been awarded the Electronic FAA Accelerated and Simplified Tasks (eFAST) Master Ordering Agreement (MOA) Contract Number **DTFAWA10A-00029** to support FAA operations for 2010 and beyond. This professional and support services acquisition vehicle allows long term procurements for an expanded array of professional and support services to better serve the requirements of the FAA in an efficient and effective manner. The MOA will be the FAA's preferred small business contracting vehicle for services.

Functional Areas under Scope of Work:

As a MOA holder, Human Solutions, Inc. meets the eligibility requirements to secure contracts as a qualified provider in seven areas:

- Air Transportation Support (ATS)**
- Business Administration & Management (BAM)**
- Research & Development (R&D)**
- Engineering Services (ES)**
- Computer/Information Systems Development (CSD)**
- Computer Systems Support (CSS)**
- Documentation and Training (D&T)**

Periods of Performance are as follows:

- Base period: 10/14/09 – 9/30/14
- Option year 1: 10/1/14 – 9/30/15
- Option year 2: 10/1/15 – 9/30/16

CONTACTS	
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<p>Brian Lefton, Chief Financial Officer 202-347-9728 Brian.Lefton@HumanSolutionsInc.com</p>	
<p>We ask our clients to contact the eFAST Contracting Officer's Representative to request a task order be sent to Human Solutions, Inc.</p>	
<p>FAA Contracting Officer Melicent Nhan 202-267-3210 Melicent.Nhan@faa.gov</p>	<p>eFast Contract Specialist Sarim Baig 202-267-5810 Sarim.Baig@faa.gov</p>
<p>http://www.faa.gov/go/efast</p>	

ATS	Air transportation support including Architectural, Electrical and Wiring, Environmental Remediation, Environmental, Facilities Support, Biological, Chemical, Energy, Hydrology, Physics, Radio, Safety, Security, Weather Forecasting, Services Meteorological
BAM	Business administration and management including Accounting/Budgeting/Finance, Acquisition/Procurement, Administrative Management, General Management, Human Resources, Equal Employment Opportunity, Advertising, Marketing, Public Relations, Event Planning, Process Analysis, Application Content Management, Office Management, Training, Developing Training Materials, Graphic Artist Services
R&D	Research and development in the Physical and Life Sciences, including Astronomy, Biology, Chemistry, Computers, Computer Science, Ecology, Environmental, Geology, Hydrology, Mathematics, Meteorology, Oceanography, Physics, Statistics, Theoretical/Modeling, Operations Research
ES	Engineering services including Systems Engineering, System Analysis, Specialty Engineering, System Security, Hardware Engineering, Software Engineering, Configuration Management, Quality Assurance, Test, Acoustical, Aeronautics, Aerospace, Astrophysics, Chemical, Civil, Combustion, Communications, Construction, Electrical, Environmental, Erosion Control, Geological, Geophysical, Heating, Human Factors, Hydraulics, Industrial, Logistics, Manufacturing, Marine, Mechanical, Nuclear, Operations Research, Developing Training Materials, Air Traffic Operations Analysis/Design/Development, Air Traffic Safety System Analysis/Design/Development, Air Traffic Management Analysis/Design/Development, Air Traffic Operations Training, Air Traffic Safety System Training, Air Traffic Management Training, Training
CSD	Computer system development including Information Analysis/Business Intelligence, Database Analysis/ Design/Development, Computer Program Analysis/Design/Development, Computer System Analysis/Design/Development, Web Site Analysis/Design/Development, Graphic Design, Computer System Server Analysis/Design/Test, Developing Training Materials, Training, Information Assurance Analysis/Test, Enterprise Architecture, Information Technology Systems Architecture, Network Analysis/Design/Test, Computer System Quality Assurance, Software Engineering, Graphic Design
CSS	Computer system support including Database Administration, Computer Program Maintenance, Computer Maintenance, Server Maintenance/Operations, Network Maintenance/Operations, Web Site Maintenance, Help Desk, Telecommunication Services, Information Assurance Analysis/Test, Computer System Quality Assurance, Software Engineering
D&T	Documentation and training support including Analyze/Prepare/Edit Technical Documentation, Analyze/Prepare/Edit Business Documentation, Analyze/Prepare/Edit/Deliver Training, Analyze/Prepare/Edit/Deliver Computer Based Training